



# ST DOMINICS

RESIDENTIAL HOME

ST DOMINICS RESIDENTIAL HOME LTD  
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COLCHESTER, CO5 9AP

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## Complaints, Compliments and Suggestions

Our home is committed to providing high quality care and services. We value all feedback. Please let us know what we do well and where we can improve.

I am a  service user  family member  representative  
 staff member  staff member on behalf of a service user  
 other: \_\_\_\_\_

This is a  compliment  complaint  suggestion

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### Follow up (optional)

Please provide your details if you would like us to contact you about your feedback.

Name: \_\_\_\_\_

Phone / email: \_\_\_\_\_

**Thank you for taking the time to provide feedback about our service.**

*Please hand the completed form to the Manager (or senior staff member in the Manager's absence). Alternatively, you can place the form in the white letterbox located in reception.*